

FAST ACCESS, LASTING VALUE: STRATEGIC PATHWAYS FOR URGENT CV CARE

Driving Ambulatory, Value-Based Care

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FACULTY DISCLOSURE

We have no relevant financial relationships with ineligible companies to disclose.



OBJECTIVES

After completing this educational activity, participants will be able to:

- Describe the structure and operational components of an urgent access cardiology clinic
- Discuss how the Ambulatory Specialty Model (ASM) proposed rule aligns with the goals of value-based care and supports implementation of urgent access strategies in cardiology



EXPECTED OUTCOME & EDUCATIONAL NEED/ PRACTICE GAP

Expected outcome: Participants will recognize how urgent access models reduce hospital utilization and improve outcomes and align with value-based care principles to enhance quality and financial performance.

Educational Need: Cardiology needs practical approaches to design and implement urgent access models that enable early intervention, standardized care, and alignment with value-based payment models such as the ASM proposed rule.

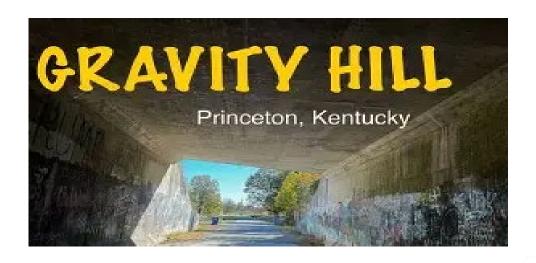
Practice Gap: Patients with heart failure and other cardiac conditions continue to experience preventable ED visits and readmissions due to limited outpatient access, inconsistent triage protocols, and poor care coordination.



FUN FACTS ABOUT KENTUCKY

Kentucky has a mysterious "Magnetic Hill"





In Hopkinsville, there's a stretch of road where cars appear to roll uphill against gravity when left in neutral. It's actually an optical illusion caused by the surrounding landscape.



FUN FACTS ABOUT KENTUCKY

Home to one of the world's few "Blue People" communities

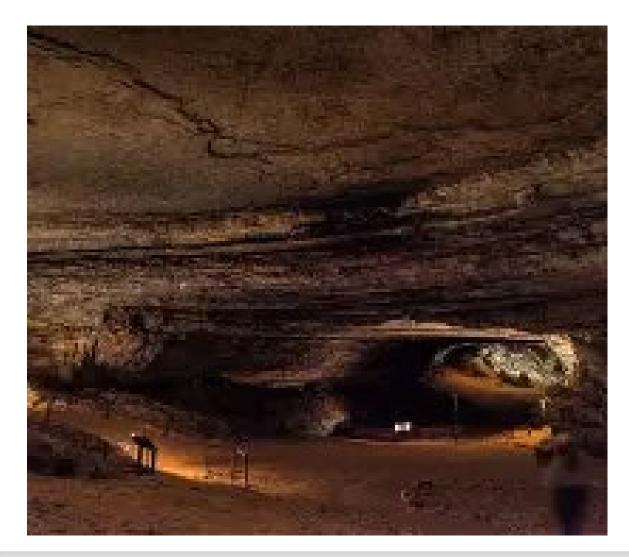


In the 1800s, a family in eastern Kentucky, the *Fugates of Troublesome Creek*, carried a rare genetic condition (methemoglobinemia) that turned their skin blue due to reduced oxygen in the blood. It's now a famous case study in genetics and Appalachian medicine.



FUN FACTS ABOUT KENTUCKY

Has more caves than any other place on Earth

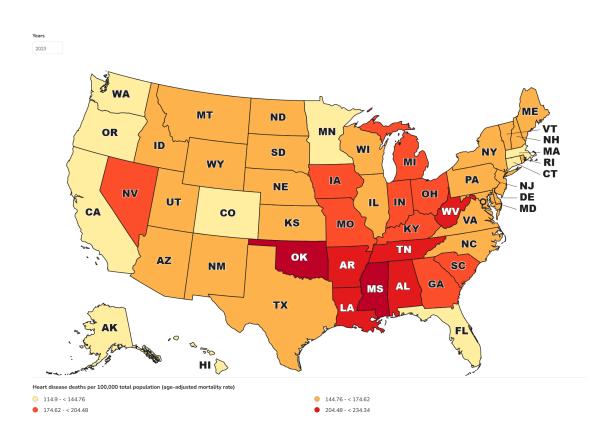


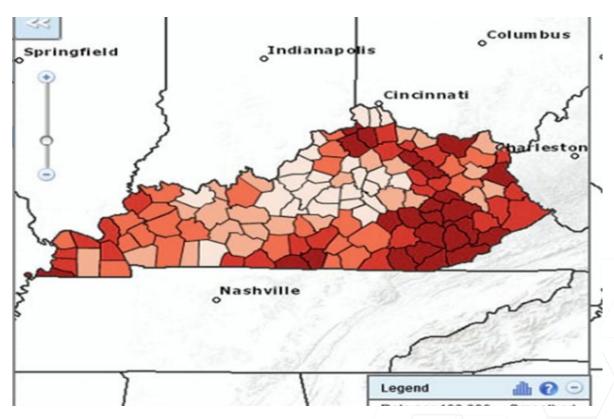
Mammoth Cave is the longest, but few realize Kentucky has **over 130 recorded cave systems** — more than any country. Entire underground rivers and endangered species exist only there.



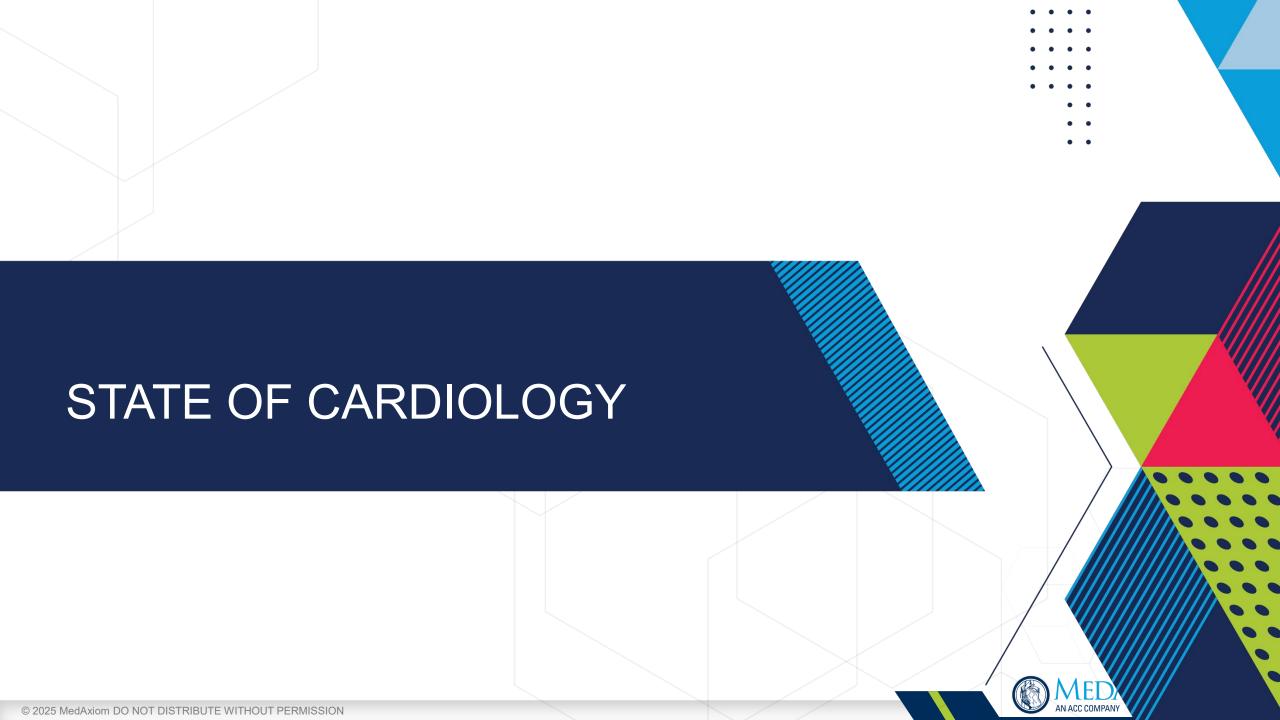
NOT SO FUN FACT ABOUT KENTUCKY

The leading cause of death in the state is CV Disease









HEALTHCARE IS UNDER ATTACK

Our political landscape has created uncertainty



- ✓ Big Beautiful Bill
 - Anticipated to leave many people without healthcare coverage
- ✓ Tariffs
 - Cost of medical devices and medical supplies is anticipated to go up
- √ Visas
 - There are many practicing foreigntrained physicians in the US that will be affected by new immigration policies



HOT OFF THE PRESS



2025

CARDIOVASCULAR PROVIDER COMPENSATION & PRODUCTION SURVEY





2025 HIGHLIGHTS



Advanced Practice Provider (APP) Deployment Trends: APPs continue to play a critical role in cardiovascular care. Cardiology programs increased their APP-to-physician ratio to 0.75, while cardiac and vascular surgery programs saw declines in APP support per surgeon.



APP Productivity Growth: Cardiology APPs posted an 8% increase in median wRVUs, reaching 1,987 in 2024. Private practice APPs significantly outperformed their integrated peers, producing a median of 2,743 wRVUs, underscoring differences in billing independence and productivity expectations.



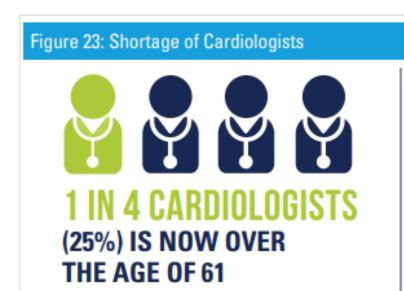
Access Challenges: Access to cardiology care showed signs of strain in 2024 as larger patient panels, nearly 2,000 per physician full-time equivalency (FTE), coincided with the first drop in new patient office visits reported in several years. The percentage of new patient visits to total office visits dipped to its lowest point in five years at 15.4%.



Declining Cath Lab Volumes: Catheterizations and PCIs per 1,000 active cardiology patients continued their downward trend, reflecting shifts in care delivery and the growing use of advanced imaging to guide interventions.



ADDING TO THE STRAIN



7,563 MEDIAN

wRVUs per FTE overage 61 (10,355 overall)

There's a whole FTE missing here

U.S. CARDIOLOGY PROJECTIONS

32,000
8,320
(1,650)
4,302
1,156
(494)

¹ Source: Joint American College of Cardiology (ACC)/MedAxiom calculations

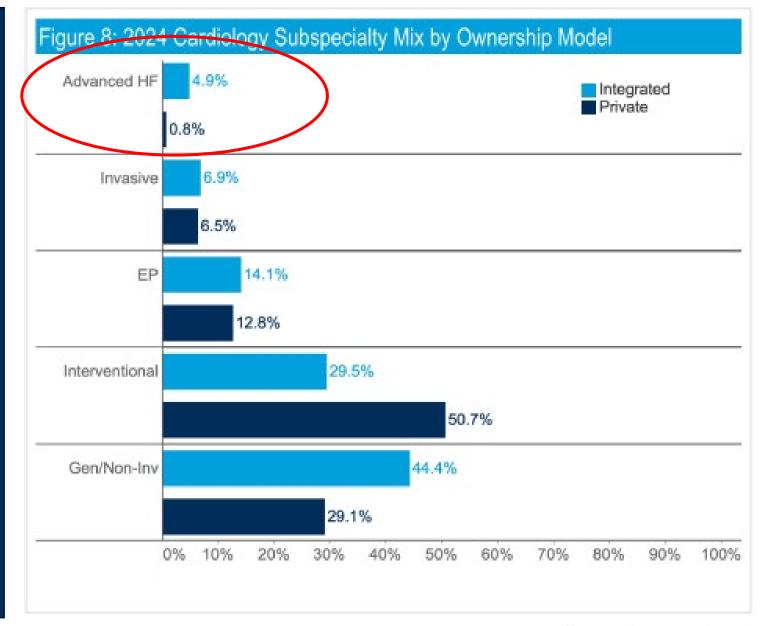


² Source: MedAxiom Cardiovascular Provider Compensation & Production Survey

³ Source: MedAxiom projections based on both wRVU production reductions and physician departures

^{*}Source: Accreditation Council for Graduate Medical Education, 2018 - 2019

THERE AREN'T **ENOUGH** HEART **FAILURE PHYSICIANS** TO TAKE CARE OF OUR AGING POPULATION



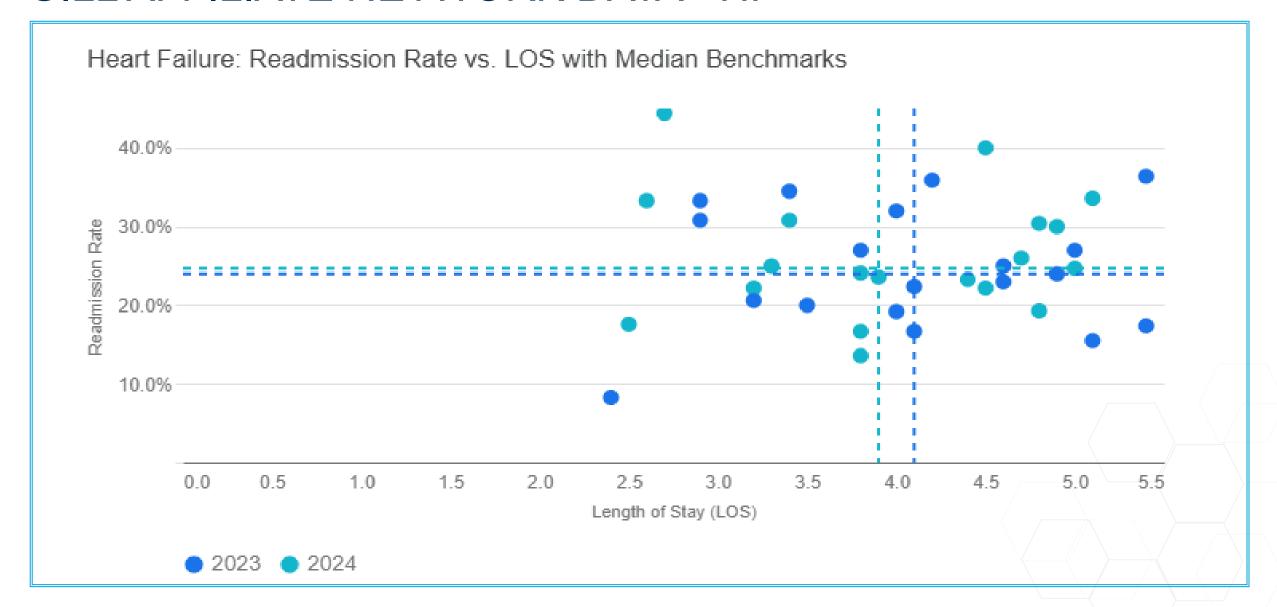


CLINICAL OPPORTUNITY



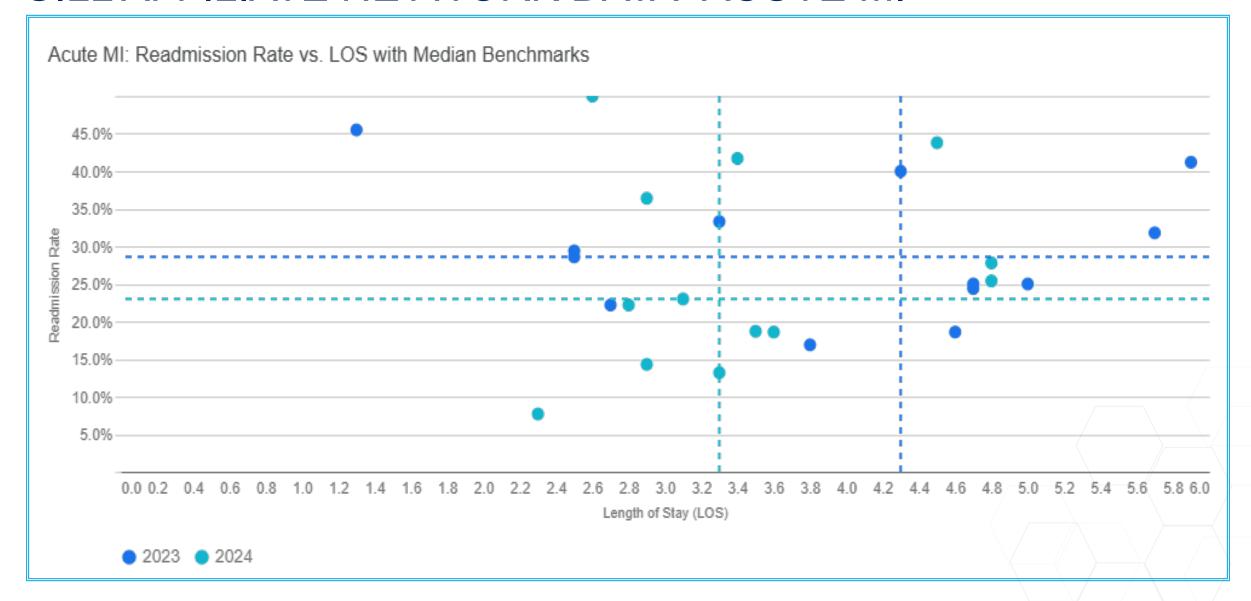


GILL AFFILIATE NETWORK DATA - HF





GILL AFFILIATE NETWORK DATA- ACUTE MI





CMS AMBULATORY SPECIALTY MODEL (ASM)



- Proposed July 2025- would begin January 2027
- Mandatory value-based model
- Ties cardiologists' reimbursement to quality, cost and coordination of care for HF
- Requires Collaborative Care Arrangements (CCAs) with primary care, interoperability, and measurable performance on HF metrics (GDMT, BP, readmissions)
- Two-sided risk: ±9 % payment adjustment over time



PROPOSED CMS AMBULATORY SPECIALTY CARE MODEL (ASM)

Implications

- ✓ Encourages structured ambulatory HF management
- ✓ Supports team-based care models: APPs, RNs, pharmacists
- ✓ Data-driven performance targets

Strategic Considerations

- ✓ Invest in EMR-integrated HF pathways and analytics
- ✓ Formalize HF clinic infrastructure and team training
- ✓ Prepare for risk-sharing and quality-linked reimbursement



THE NEED



HF remains the number 1 cause of CV hospitalizations



Chest pain is the number 2 cause of ED visits nationwide



Many low-tointermediate risk patients are admitted unnecessarily, increasing cost and delaying care



Opportunity for better triage & faster access

2

3

4



What we know: ACCESS is the strategy

- Cost-effective
- Better Care
- Unnecessary testing
- Convenient

FOR THE PATIENTS

FOR THE SYSTEM

- Decompressing the ED
- Better use of Inpatient bed allocation
- Unnecessary testing

- Continuity of patient care
- PCP relationships
- New referrals
- Competitive advantage
- Evolving -> Innovative care models

FOR YOUR PRACTICE



PATIENT POPULATIONS

Chest Pain

50% of chest pain-related ED visits do not result in a diagnosis of ACS highlighting a clear opportunity for outpatient triage and evaluation.

Source: Emergency Department Cardiac Risk Stratification With High-Sensitivity Troponin

Atrial Fibrillation

~600,000 ED visits/year in the U.S. due to AFib; >60% result in admission.

Source: Management of Atrial Fibrillation in the Emergency Department

Hypertension

ED visits for hypertensive urgency/emergency are increasing, yet many do not require admission.

Source: The Management of Elevated Blood Pressure in the Acute Care Setting

Heart Failure

A leading cause of hospitalization in older adults; early outpatient intervention can significantly reduce admissions.

Source: 2023 Focused Update of the 2021 ESC Guidelines for the Diagnosis and Treatment of Acute and Chronic Heart Failure



DEFINE TARGET POPULATION(S)



INCLUSION

- HF exacerbation w/o distress
- Low/moderate risk chest pain (non-STEMI)
- New/uncontrolled hypertension
- Stable atrial fibrillation/flutter
- Palpitations, syncope, suspected arrhythmia



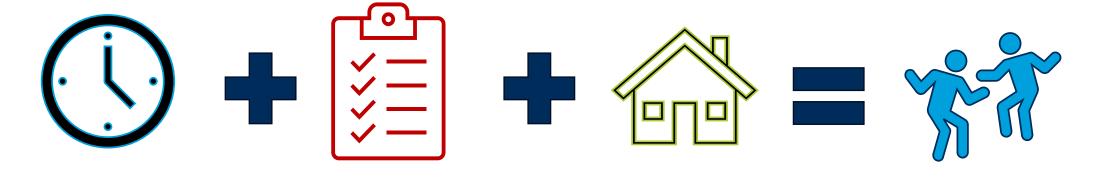
EXCLUSION

- High-risk acute coronary syndrome (ACS)
- Cardiogenic shock or unstable arrhythmias
- Severe heart failure requiring hospitalization





WHAT'S THE FORMULA



Early Intervention

Protocol driven care

Defined disposition criteria

Improved outcomes & reduced cost



PROTOCOL-DRIVEN MANAGEMENT

Consistent care in high-throughput clinic

HYPERTENSION



✓ Rapid BP control with oral or IV agents

AF



- ✓ Rate control with betablockers or calcium channel blockers
- ✓ Anticoagulation decision per CHA₂DS₂-VASc score

HF



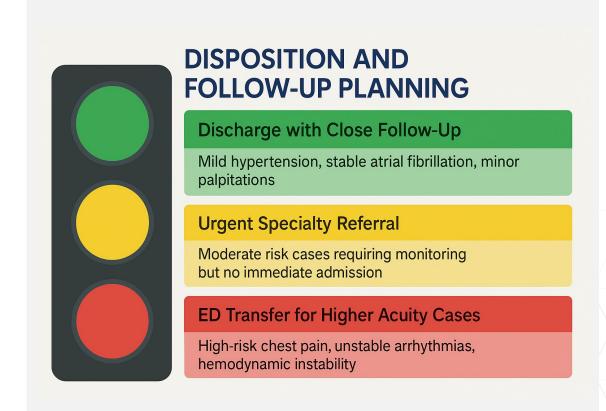
- ✓ Diuresis
- ✓ Monitor status
- √GDMT titration



DISPOSITION CRITERIA

- ✓ The decision to discharge or escalate care should be guided by:
 - Clinical stability
 - ✓ Diagnostic findings
 - ✓ Follow-up availability

 Coordination with primary care and cardiology ensures continuity of care



CASE STUDY - SHORTNESS OF BREATH



Presentation

72 year-old Male
C/o difficulty
breathing with
activity
6# weight gain in
2 days
No CP

PMH: chronic HFrEF, CAD, HTN

Assessment

BP 132/82
HR 88, regular
RR 24
O2 sat 96% on
RA
Alert and
oriented

Mild bibasilar crackles, 2+ pedal edema, No S3 or murmur

Diagnostics

BNP elevated

CMP, CBC

normal

ECG: NSR

Last Echo- 35%,
> 1 year ago

Management

IV loop diuretic
Good urine
output (1.5 L in
2 hrs)
Vitals stable
Breathing
improved with
ambulation

Discuss "urgent" or red symptoms

Disposition Plan

Discharge home

Follow up in HF Clinic in 48-72 hours

Medication optimization

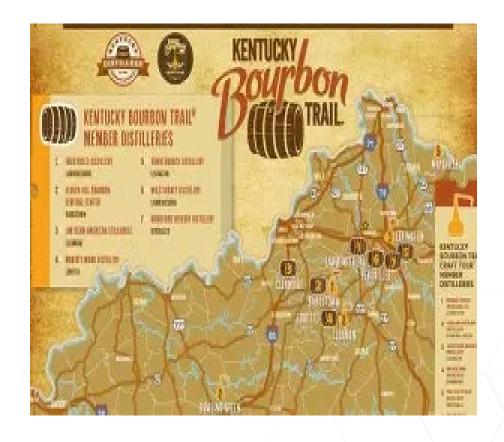
Education: diet, daily weights, medication

Schedule ECHO in 1-3 days



OPERATIONAL BLUEPRINT







Highperforming CV programs



CULTURE OF EXCELLENCE



CARE TEAM QUALITY OF LIFE WELL-MANAGED



TRANSITIONS ARE INTENTIONAL, MANAGED



ACCESSIBLE ON ALL FRONTS



STAKEHOLDERS ECONOMICALLY ALIGNED



HIGHLY ENGAGED WITH DATA (REGISTRIES, EMR, FINANCIAL, SERVICE)



TEAM IS RECOGNIZED OVER THE INDIVIDUAL



PURPOSEFUL STANDARDIZATION (CLINICAL, OPERATIONAL, FINANCIAL)



HIGH FUNCTIONING GOVERNANCE & LEADERSHIP



WELL DEFINED & ARTICULATED VISION

Transformative



- Develop a targeted marketing plan to effectively promote the program through all marketing channel Emphasize the unique features of cardiovascular urgent care services.
- Create educational materials for patients and referring physicians.

- Create a dashboard
- Define your KPIs
- Track everything

- Establish a new billing location.
- Analyze the costs associated with staffing, equipment, and operations to develop a budget
- Monitor shifting patient volumes to ensure financial alignment.

Strategy

Physician Champion

Bandwidth

& Space

Clinical

Support

- ♥ Define program mission, vision, and values.
- ▼ Identify key stakeholders, their roles, & decision-making processes.
- Consider the program's impact on the broader cardiovascular service line.

Engage physicians in the program design and implementation

- ♥ Determine how physicians will add/replace ambulatory sessions.
- ♥ Create a compensation model that incentivizes quality care and efficiency.

CV **URGENT** ACCESS

CLINIC

- Ensure adequate physician coverage
 - Establish protocols for common CV emergencies, for managing patients w/ HF, hypertension, etc. and implement guidelines for medication management.
 - Ensure the necessary diagnostic equipment is available: ECG, Echo, POC testing

Billing and Financial

Data

Marketing

Access and Patient Flow

- Document sources of new patient referrals
- ♥ Design a patient flow process that maximizes efficiency and clearly defines clinical protocols.
- ▼ Implement patient satisfaction surveys and feedback mechanisms.

- Assess current capacity for inpatient and outpatient services.
- Evaluate existing staffing levels and skill mix.
- ♥ Examine the current capacity of the call center to handle increased call volumes.



CHECKLIST

- STRATEGIC PLAN
- PHYSICIAN CHAMPION
- CLINICAL SUPPORT
- PRACTICE BANDWIDTH & SPACE
- ACCESS AND PATIENT FLOW
- BILLING & FINANCIAL SET-UP
- DATA
- MARKETING



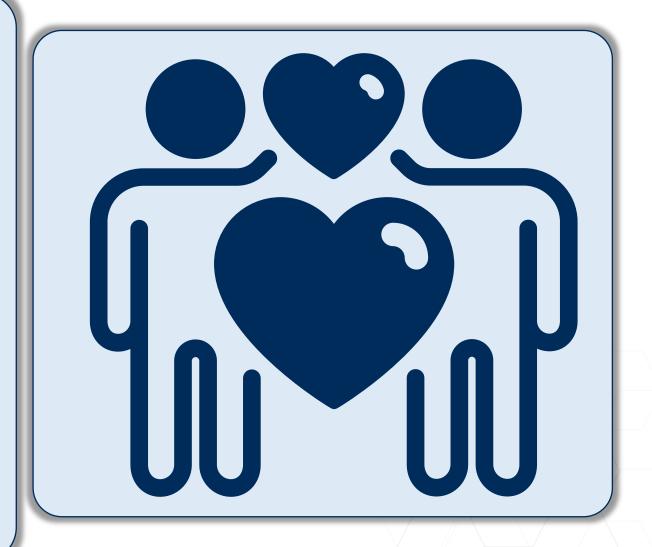


STAFFING

Create opportunities for existing staff

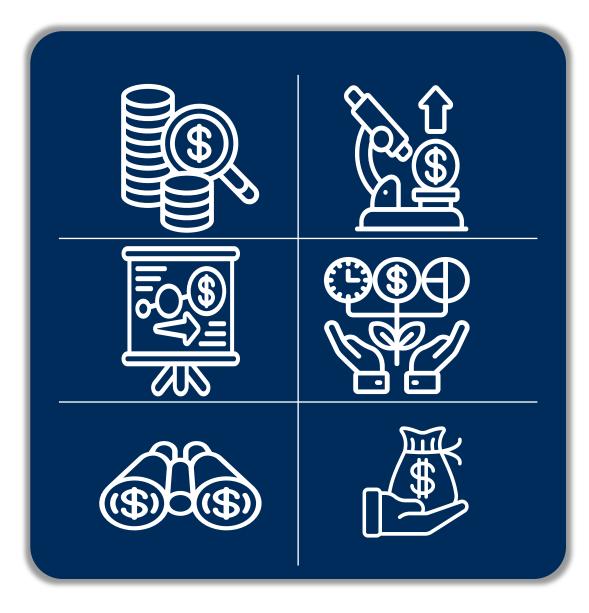
Evaluate existing staffing levels and skill mix

Rotate the clinical staff to avoid burnout





COMPENSATION



The physician champion is an important ally in this conversation.

It's crucial to be transparent and to clearly communicate.

Compensation options

- \$ Part of the standard salary structure
- \$ Bonus
- \$ RVUs
- \$ Program growth



S **JASHBOARD**

A tool that consolidates and displays essential data metrics and KPIs in a single, user-friendly interface.

- Worth the extra effort
- Understand your audience
- Let the data speak for itself





QUALITY METRICS (KPIS)



ED return visits



Unnecessary admissions



Time to diagnosis



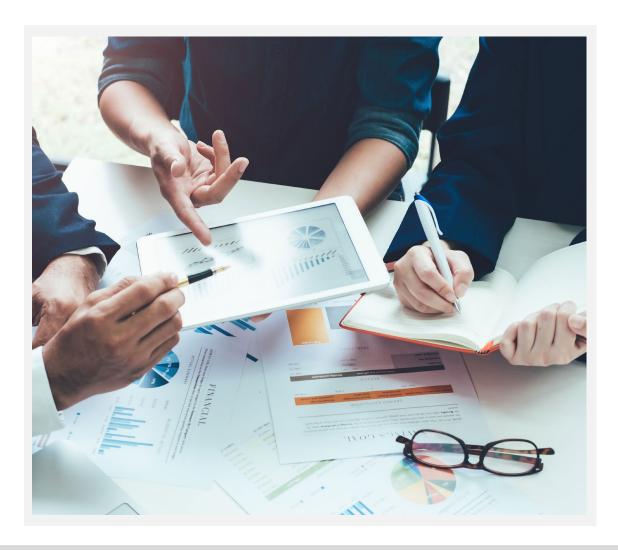
Patient satisfaction



Cost savings



STRATEGIC & FINANCIAL IMPACT



- Cost avoidance for health system
- Diagnostic testing revenue stream
- ED throughput improvement
- Stronger cardiology service line growth



URGENT ACCESS: THE BRIDGE TO VBC

Together, these redefine how cardiovascular care is delivered and reimbursed — moving from volume to value, from reactive to proactive.

- •Rapid triage & early intervention
- Protocol-driven management
- Post-discharge stabilization

- Lower readmissions
- •Reduced total cost of care
- •Improved patient experience

- •Recognizes teambased, site-flexible care
- •Rewards timely, outpatient management
- Aligns payment with performance

1 Urgent Access Model

2

Value-Based Outcomes 3

ASM Proposed Rule



THE FUTURE OF CV CARE



Is rapid-access, protocolized, and team-delivered



Know your state's burden



Align with the ASM rule



Build urgent access pathways the deliver measurable value



Do not let perfection be the enemy of good



Be creative!







CARDIAC CARE INNOVATION

EASING THE ED BURDEN, BUILDING NEW REFERRAL NETWORKS



Download at MedAxiom.com/UrgentCareCases



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