

# Trauma Outcomes & Performance Improvement Course

In-Person Course

## AGENDA

Tuesday, August 12, 2025

0745 – 1700 CST Citizens Medical Center, Victoria, Texas



| TIME        | SLIDE COUNT/<br>DURATION | AGENDA ITEM                                                                             | INSTRUCTOR                        |
|-------------|--------------------------|-----------------------------------------------------------------------------------------|-----------------------------------|
| 0730 – 0745 |                          | Faculty review, set up / Students into waiting room                                     | Jorie Klein, MSN, MHA,<br>BSN, RN |
| 0745 – 0800 |                          | Students into classroom with tech checks, audio/video                                   |                                   |
| 0800 – 0830 | 23 slides<br>30 minutes  | Introduction                                                                            | Jorie Klein, MSN, MHA,<br>BSN, RN |
| 0830 – 0900 | 26 slides<br>30 minutes  | <b>MODULE 1:</b> PIPS Plan & Roles & Responsibilities                                   | Donald Jenkins, MD                |
| 0900 – 0930 | 24 slides<br>30 minutes  | <b>MODULE 2:</b> Event Identification and Levels of Review                              | Jorie Klein, MSN, MHA,<br>BSN, RN |
| 0930 – 0945 |                          | <b>BREAK</b>                                                                            |                                   |
| 0945 – 1045 | 41 slides<br>60 minutes  | <b>MODULE 3:</b> Audit Filters, Core Measures and Clinical Practice Guideline Variances | Don Jenkins, MD                   |
| 1045 – 1130 | 40 slides<br>45 minutes  | <b>MODULE 4:</b> Tertiary Level of Review: Committee Structure                          | Mark Muir, MD                     |
| 1130-1200   | 31 slides<br>30 minutes  | <b>MODULE 5:</b> Data Management – Supporting the Trauma PIPS Process                   | Jorie Klein, MSN, MHA,<br>BSN, RN |
| 1200-1215   |                          | <b>LUNCH</b>                                                                            |                                   |
| 1215 - 1305 | 24 slides<br>50 minutes  | <b>MODULE 6:</b> Action Plan: Prevention, Development, and Implementation               | Don Jenkins, MD                   |
| 1305 – 1350 | 39 slides<br>45 minutes  | <b>MODULE 7:</b> Event Resolution/Loop Closure                                          | Mark Muir, MD                     |
| 1350 – 1405 |                          | <b>BREAK</b>                                                                            |                                   |
| 1405 – 1615 |                          | CASE SCENARIOS                                                                          | All Faculty and Participants      |
| 1615 – 1630 |                          | Evaluations/Closing                                                                     |                                   |

### Pre-course Modules:

The Culture of Safety: 50 slides/60 minutes

Trauma PI Reports: 45 slides/50 minutes

Best Practices for Selecting Performance Measures and PIPS Classification Processes: 66 slides/75 minutes

**\*\*PLEASE NOTE: All times listed above are in **CENTRAL STANDARD TIME**. Please plan accordingly.\*\***